ESCORTED TRANSPORTATION

This is a project of the Montgomery County Commission on People with Disabilities.
To submit an update, add or remove a listing, or request an alternative format, please email MCCPWD@montgomerycountymd.gov.

This section is divided by providers that charge a fee ("private") and volunteer programs that offer free rides. Volunteer transportation programs use volunteers who provide rides in their personal vehicles.
Whether a private company or a volunteer program, each provider sets its own guidelines.
When contacting different programs, ask who they serve and how they operate, including their driver screening and training policies. Describe your personal needs in addition to information about the trip.
(Such needs might include assistance getting out of the car or navigating to the doctor's office.)
Note that most volunteer driving programs are unable to accommodate wheelchairs/scooters.

** Providers with an asterisk * offer wheelchair accessible vehicles. **

Fee-Based Providers

*Battle's Transportation, Inc.
Non-emergency medical transportation for doctor's appointments, dialysis treatments, nursing homes, out-patient care, and hospital discharges throughout the metropolitan area and region. Other transportation services include to and from the airport and train station, shopping trips, work, special events, shuttle services, transportation management services and more. Wheelchair and stretcher equipped vehicles are available. 24-hour advance notice preferred. Same day service provided.
.... 202-462-8658 (V)
www.battles-transport.com • Email: info@battles-transport.com

*Benons, LLC
Non-emergency medical ambulatory and non-ambulatory transportation, and wheelchair accessible and stretcher transportation. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization. Serve Montgomery and Prince George's County in Maryland, D.C., and the cities of Alexandria and Falls Church, and Arlington and Fairfax counties in Virginia. Operate under the name Falcon Transport.
.... 240-595-0960 (V)
www.benons.com/transport • Email: contact@benons.com

*Brenner Escorted Transportation Program – Jewish Social Service Agency (JSSA)
Program provides escorted door-through-door transportation to adults with disabilities and to adults age 60+. Drivers are JSSA employees and are trained to work with people with disabilities. Rides are provided for all important appointments. Drivers can assist with various waiting room needs, such as checking in at the reception desk, filling out forms, or hanging up outerwear, waiting during appointments, and stopping at a pharmacy to fill prescriptions, if needed. Passengers or their family can arrange rides over the phone or by email. Passengers do not need to be JSSA clients to receive a ride but must complete a one-page application before their first ride. Passengers pay an hourly fee billed to them each month. Transportation is available Monday through Friday, from 9:00 a.m. to 5:00 p.m. Ambulatory and wheelchair transportation is available.
.... 240-800-5772 (V)
www.jssa.org/services/aging-in-place/transportation • Email: dhaysearp@jssa.org

*Capital Area Transport Service

Escorted non-emergency wheelchair accessible as well as non-wheelchair door to door transportation, both local and long distance. Will provide wheelchairs upon request. Services include: medical appointments, outpatient rehabilitation, dialysis, outpatient chemotherapy, hospital discharges, nursing home transfers, anesthesia discharges, physical therapy, radiation therapy, airport shuttle, and holiday / birthday / wedding / religious services, as well as special events transport. Trained drivers, courteous service, central customer service and dispatch. Family members and friends travel free per available seating. Serve Maryland (Montgomery County, Prince Georges County, Frederick, Baltimore County and Baltimore City), DC, and Northern Virginia (Fairfax County, Loudoun County, and Arlington County). Accept Medicaid, Optum/Evercare, credit cards, cash, check, and insurance with pre-authorization. Can invoice facilities and long-term customers.

.... 301-530-5566 (V)

www.capitalareatransport.com • Email: capitalareatransport@gmail.com

*Doc's Nursing Jobs - Medical Transport Express

Offer van service transport to doctors appointments, hospital discharges, church services, family visits, and holiday and out-of-state for individuals who use wheelchairs or geriatric chairs. Certified nursing assistant escorts available. The van provides transportation Monday through Saturday from 5:00 a.m. to 6:00 p.m. Extended hours and Sunday transportation can be arranged. One way transport from $65. Roundtrip transport from $90. Additional fee will be charged for a geriatric chair. Rides must be scheduled a minimum of 24 hours in advance. Same day service is available on first call basis. Serve Maryland and DC. Accept Montgomery County and DC Medicaid, private insurance and private pay.

.... 301-540-8444 (V)

.... 240-848-3161 (V)

www.medicaltransportandnursing.com/transport.htm • Email: doc@medicaltransportandnursing.com

*Dream Management, Inc.

Non-emergency ambulatory and wheelchair transportation. Services include wheelchair-accessible vehicles, passenger vans, sedan vehicles, 24-passenger ADA buses, and 55-passenger motor coach buses. Serving Maryland, Virginia, and D.C.

.... 443-552-5512 ext 5517 (V)

www.dream-mgmt.com/transportation_services.html • Email: jlaws@dream-mgmt.com

*Fairland Medical Transportation

Non-emergency transportation. Wheelchair accessible vehicles are available. Accept Montgomery County and private pay.

Nagesh Bekkam: .... 301-742-4005 (V)

Sambasiva Bekkam: .... 240-464-6126 (V)

Email: nbekkam@gmail.com

JCA Escorted Transportation Program

Subsidized, low-cost escorted transportation to medical appointments, pharmacies, grocery stores or other outings for qualified low to moderate-income Montgomery County residents age 50+ who are not capable of driving themselves or of using public transportation due to physical or cognitive issues. Transportation providers are relatives or friends of the customer, designated licensed private driving organizations, local cab companies, and volunteers. If the customer recruits his/her own driver, the driver will be reimbursed for mileage. Each customer may take up to three trips per month with a maximum of 32 trips per year. Round trips may be three hours or less. Customers pay based on household income level. Montgomery County Department of Health and Human Services pays the remainder of the cost.

.... 240-395-0915 (V)

https://accessjca.org/escorted-transportation/ • Email: escorted.transport@accessjca.org

My Mobile Assistant – Trees & Companies, Inc.
Appointment-based transportation services for older adults within the Washington DC Metro area. Services may include a trip to the barber, church, grocery store, doctor's office, pharmacy, or post office; airport or train station pick up or drop offs; and social outings.

.... 301-332-1900 (V)

www.mymobileassistant.org • Email: jtrees@mymobileassistant.org

*Omega Transportation
Assisted and escorted transportation services. Offer wheelchair accessible vehicles. Drivers will assist with errands and packages. Prefer 24-hour advance registration. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

.... 301-685-6710 (V)

Email: omegatransco@gmail.com

Senior Transportation Service, LLC
Assisted transportation service to medical appointments, hair appointments, restaurants, theatre, airports, train stations, and more. Also provide quick trip service for errands and out-of-state trips. Serve MD, VA and DC.

.... 240-855-6355 (V)

www.seniortransportationservice.com • Email: srtrsv@gmail.com

*Stevens Transportation Group, LLC
Provides non-emergency ambulatory and wheelchair medical transportation for doctor appointments, dialysis treatment, nursing homes, outpatient care, and hospital discharges and more throughout Washington, DC, Maryland and Virginia. Same day service provided. Other services include airport transfers and grocery shopping transport. Accept Medicaid, Medicare, private pay and insurance with pre-authorization.

.... 301-795-0200 (V)

Email: dispatch@stevenstransgroup.com

*Transcend Services, Inc.
Assistant transportation service via sedans, mini-vans and custom wheelchair vans for doctor visits, hospital visits, physical and occupational therapy, dialysis, special events, group trips, airport pick-up and delivery, and family functions.

.... 410-526-4949 (V)
.... 1-877-838-3032 (Toll Free)

www.transcendservice.com/transportation-services.cfm • Email: info@transcendservice.com

Volunteer-Based Providers

American Cancer Society Road to Recovery Program
Provides rides to and from cancer-related medical appointments for patients who otherwise might not be able to get there. Based on eligibility and availability. Volunteer drivers donate their time and the use of their cars. Four-business day advance notice is required.

.... 1-800-227-2345 (Toll Free)

www.cancer.org/treatment/support-programs-and-services/patient-transportation.html

Bikur Cholim of Greater Washington

Provide limited free transportation for patients who need to be driven to medical appointments and are unable to drive themselves. Approved clients may request up to three rides per month and will be matched with volunteer drivers when available. All requests should be submitted a minimum of two weeks in advance.

.... 202-331-4481 (V)

www.bikurcholimgw.org • Email: info@bikurcholimgw.org

Damascus Help

Provide transportation for low-income persons and families for medical or social service appointments. Serve the upper portion of Montgomery County in zip codes 20871, 20872, 20882 north of Brink Road, 20876 from Route 27 north of Brink Road, Monrovia (Frederick County) on a case-by-case basis, and 20841 only at Rt. 355 to I-270. Require at least 48-hour advance notice. **Hours:** Monday to Saturday 9:00 a.m. to 5:00 p.m.

.... 301-253-4100 (V)

www.damascushelp.org • Email: dh20872@aol.com

Gaithersburg Help

Free of charge transportation provide to doctor or social service appointments for adults 65+ and adults 18+ with a disability who are unable to take public transportation. Must be a resident of Gaithersburg. Service area includes all of zip codes 20877, 20878, 20879, 20880, and 20886, plus parts of: 20850 (west of Shady Grove Rd and north of Piney Meetinghouse Rd) 20855 (west of Redland Rd/Muncaster Rd) 20882 (south of Brink Rd and west of Olney-Laytonsville Rd). Appointment must be within 20 miles driving distance of downtown Gaithersburg. Requests must be made at least 48 hours (2 business days) in advance. Can provide up to 18 rides per calendar year. **Office Hours:** 8:00 a.m. to 5:00 p.m.

.... 301-216-2510, Option #2 (V)

www.gaithersburghelp.org/get-help/transportation

Johns Hopkins Medicine – Patient and Visitor Shuttles

Courtesy shuttles are provided free of charge for patients and visitors traveling around campus. Only authorized patients and their visitors may ride the shuttles. Provide information about public transportation to and from campus. **Transportation Office Hours:** Monday through Friday, 6:00 a.m. to 10:00 p.m.

Antoinette Thomas, Transportation Manager.. 410-502-6880 (V)

www.hopkinsmedicine.org/security_parking_transportation/transportation/patient_visitor_shuttles.html
Email: athoma86@jhmi.edu

Olney Home for Life

Volunteer drivers provide free escorted transportation for medical appointments, shopping, and other needs to riders age 60+ and living in Olney, Ashton, Brookeville, and Sandy Spring area. Trips must be within a 15 mile radius of downtown Olney. They also serve those outside their service area who need transportation to MedStar Montgomery's Cancer Center. Must request ride at least 7 days in advance. Now offering seniors that are registered riders with the organization a free pick-up service of prepaid goods. This service can be used for pick-up needs such as (but not limited to) groceries, prescriptions, library books, and more.

.... 301-446-2512 (V)

www.olneyhomeforlife.org • Email: coordinator@olneyhomeforlife.org

Regency Taxi

Offer free rides for Montgomery County residents age 70+. Rides must be within a ten mile radius of pick-up location. Riders must provide proof of age. To reserve a ride, call between 7:00 a.m. and 3:00 p.m. Free trips are capped at a maximum of 100 per month for entire program.

.... 301-990-9000 (V)

www.regencytaxi.com • Email: info@regencytaxi.com

Senior Connection
Uses a network of volunteer drivers to provide free, escorted transportation to County residents age 60+. Provide up to six escorted roundtrips per month, per client to a pre-scheduled appointment. Acceptable appointments include medical appointment or follow up visits; pharmacy for medication; activities and social events; religious observations; trips to the bank or post office; stores for grocery or other shopping; or other appointments. Requests must be made at least 2 to 3 weeks in advance. Accept requests up to two months in advance. Unable to serve people who use wheelchairs. **Office Hours:** Monday through Friday, 10:00 a.m. to 4:00 p.m.

.... 301-962-0820 (V)

www.seniorconnectionmc.org/our-programs/senior-rides/ • Email: info@seniorconnectionmc.org

Western Upper Montgomery County (WUMCO) Help
Transportation to medical appointments and for social services provided by volunteers. For Poolesville, Barnesville, Beallsville, Boyds, Dickerson and surrounding areas.

.... 301-972-8481 (V)

www.wumcohelp.org • Email: info@wumcohelp.org

Villages

Villages are local neighbors-helping-neighbors organizations offering a wide variety of services.
Villages listed below offer volunteer transportation to their members.
They do not offer housing but support aging in place. Some villages charge an annual membership fee.
You can find out if there is a village in your community by going on the County's website:
www.montgomerycountymd.gov/village and looking at the village map tab.

Bannockburn Neighbors Assisting Neighbors
Serves the Bannockburn neighborhood in Bethesda (20817) from River Road to MacArthur Boulevard and from Goldsboro Road to Booze Creek.
Miriam Kelty, Volunteer Coordinator.. 301-229-5639 (V)

https://bannockburncommunity.org/bannockburn-neighbors-assisting-neighbors-nan
Email: keltymiriam@gmail.com

Bethesda Metro Area Village
Serves the areas of Battery Park, Kenwood Park, South Bradley Hills, Landon Village, Bradley Village, Edgemoor, English Village, Kenwood Forest and Greenwich Forest (20816). Open to residents age 50+. Village charges a fee to join.

.... 240-630-2628 (V)

www.bmavillage.org • Email: bmavillage@gmail.com

Bradley Hills Village
Serves Bradmoor, Huntington Terrace, Edgewood, Sonoma, and Hillmead subdivisions in Bethesda.

.... 240-600-1846 (V)

https://bhv.clubexpress.com • Email: bhv.help@gmail.com

Burning Tree Village
Serves the Burning Tree neighborhood in Bethesda (20817).

.... 240-389-3829 (V)

www.burningtreevillage.org • Email: board@burningtreevillage.org

Cabin John – Neighbor 2 Neighbor (N2N) Program
Serves the Cabin John neighborhood in Bethesda (20817).
Judith Bell, Volunteer Coordinator... 301-799-4550 (V)
https://cabinjohn.org/index.php/neighbor-2-neighbor/ • Email: 4CJn2n@gmail.com

Chevy Chase At Home
Serves residents of the area bounded by Wisconsin, Montgomery and Western avenues and Beach Drive. Included in this area are Chevy Chase Village, sections 3 and 5 of the Village of Chevy Chase, the Town of Chevy Chase, Martin's Additions, Rollingwood, the Old Hamlet, the Village of Drummond, Chevy Chase West and adjacent unincorporated areas.This village charges a fee to join and serves people age 60+.
.... 301-657-3115 (V)
www.chevychaseathome.org • Email: info@chevychaseathome.org

Friendship Heights Neighbors Network
Serve residential, high-rise buildings located in Friendship Heights (The Carleton, The Highlands of Chevy Chase, The Elizabeth, Somerset House, The Willoughby, Willard Towers, Wisconsin Place, 4615 North Park, and 4620 North Park). This village charges a fee to join.
.... 240-620-3285 (V)
www.fhneighbors.org • Email: information.fhnn@gmail.com

Greater Stonegate Village
Serves the neighborhood of Greater Stonegate Village in Silver Spring (20905). This village charges a fee to join.
.... 240-918-7989 (V)
www.greaterstonegatevillage.org • Email: service@greaterstonegatevillage.org

King Farm Neighbors Village
Serves the community of King Farm in Rockville. Provides services to adults 50+ and adults with disabilities.
.... 301-799-8104 (V)
www.kfnv.org • Email: kfnvinfo@gmail.com

Little Falls Village
Serves the 20816 zip code. This village charges a fee to join and serves people age 50+.
.... 301-320-3267 (V)
www.littlefallsvillage.org • Email: info@littlefallsvillage.org

Manor Connections
Serve the Manor Park and Manor Village neighborhoods in Rockville (20853).
.... 240-408-5507 (V)
www.manorconnections.org • Email: info@manorconnections.org

Mill Creek Village
Serves residents in the Mill Creek Towne area bounded by Muncaster Mill Road on the north, Redland Road on the east, Mill Creek Drive on the west, Midcounty Highway and Beauvoir Blvd on the south. 7727 through 7740 Laytonia Drive, and Mill Creek Townhouses Condominiums on Mill Run Drive and Mill Crest Drive. Serves people age 60+ and adults with disabilities.
.... 240-686-5870 (V)
https://millcreekvillage.wordpress.com • Email: mctvillage@gmail.com

North Chevy Chase Connections
Serves the area from Beach Drive to the north, Rock Creek Park to the east, East-West Highway to the south, and North Chevy Chase Park and Columbia Country Club to the west. Village charges a fee to join.
.... 240-343-2446 (V)
http://northchevychasecon.wixsite.com/nccc • Email: northchevychaseconnections@gmail.com

Olney Home for Life
Volunteer drivers provide free escorted transportation for medical appointments, shopping, and other needs to people age 60+ living in Olney, Ashton, Brookeville and Sandy Spring (20832, 20833, 20860, 20861). Also serve those outside the service area who need transportation to MedStar Montgomery's Cancer Center.
.... 301-446-2512 (V)
www.olneyhomeforlife.org • Email: coordinator@olneyhomeforlife.org

Parkside Vilage
Serves the residents of Parkside Condominium in Bethesda. Village charges a fee to join.
.... 240-644-2079 (V)
www.parksidevillagemd.org • Email: parksidevillagemd@gmail.com

Potomac Community Village
Serves the 20854 zip code. Serves people age 60+ and charges a fee to join.
.... 240-221-1370 (V)
www.potomaccommunityvillage.org • Email: info@potomaccommunityvillage.org

Silver Spring Village
Serves 20910, 20901, and the adjacent section of 20815 east of Rock Creek Park. This area includes the commercial core of downtown Silver Spring. This village charges a fee to join.
.... 301-503-7401 (V)
www.silverspringvillage.org • Email: info@silverspringvillage.org

Somerset Helping Hand
Serves the Town of Somerset in Chevy Chase.
.... 301-657-3211 (V)
http://townofsomerset.com/2160/Helping-Hand

Town of Garrett Park – Neighbors Helping Neighbors
Town staff person Elizabeth Henley coordinates the town's volunteers to assist people 60+.
.... 301-933-7488 (V)
www.garrettparkmd.gov/organizations/neighbors-helping-neighbors
Email: adminelizabeth@garrettparkmd.gov

Twinbrook Village
Serves the town of Twinbrook. This village charges a fee to join.
https://twinbrook.helpfulvillage.com • Email: twinbrookvillage@gmail.com

Village at Kentlands & Lakelands

Open to residents 55 and older and persons with disabilities of any age living in the Kentlands and Lakelands communities.

Jean Mocarski, Contact... 301-208-1604 (V)

www.villagekentlandslakelands.org • Email: jeanmocarski@gmail.com

Village of Takoma Park

Serve residents in Takoma Park (20912). While there is no age minimum to join, they focus on serving people 50+ and adults with disabilities. Transportation reservations must be made at least one week in advance. This village charges a fee.

.... 301-646-2109 (V)

www.villageoftakomapark.com • Email: villageoftp@gmail.com

Villages of Kensington

Open to all residents in 20895 zip code. This village charges a fee to join.

.... 301-509-0191 (V)

www.villagesofkensingtonmd.org • Email: vok@villagesofkensingtonmd.org

Wyngate & Maplewood Neighbors Helping Neighbors

Serve the residents of Wyngate and Maplewood neighborhoods in Bethesda.

.... 301-388-5112 (V)

www.wnhn.org • Email: wnhn.help@gmail.com